

Global System Setup

~No changes in Maestro Version 5.2.099 to 5.2.106~

Front Desk & Guest Services

Description	Version	Ref #	Opt#
<p>Folio Detail Entry View Screen Display The Folio Detail Entry/View screen now remains active when displaying the “Folio belongs to another property” message.</p>	5.2.099	94749	
<p>Current Status Screen – New Field for Expected Sharer Arrivals A new field titled 'Exptd Arr Sharer' has been added to Current Status Screen. This field shows the guest counts based on sharer reservations with a 'Reserved' status only after one of the sharer reservations is 'Inhouse'.</p> <p>This field becomes active only after the first sharer has Checked In. Until this time, all sharer reservation guest counts are shown in the 'Exptd Arr Guests' field.</p> <p>NOTE: The Guest Counts for sharer reservations shown in any field on the Current Status screen are taken from the Guest Reservation screen Guest Count. Non Sharer reservation Guest Counts are taken from the Assignment Chart.</p>	5.2.099	100095	
<p>Email Folio Template – New Configuration Options The following changes are now available for the Email Folio Template:</p> <ol style="list-style-type: none"> 1) Added ability to remove any individual components in the Guest, Group, and Sales & Catering headers by removing the description of the individual field names. 2) Added ability to suppress Tax Details. 	5.2.099	102965	
<p>Changing Properties from Main Maestro Screen When a user logs into any module of Maestro, the main screen is referred to as the 'Splash' (Logo Screen). A new option has been added under the “File” Menu to allow users to “Change Property” based on user permissions.</p>	5.2.099	102880	
<p>Additional Names – Age Calculation When a user enters a Date of Birth in the DOB Field for an additional name, Maestro will now correctly display the Age in the Age Field based on the DOB entered.</p>	5.2.100	102717	
<p>Current Balance Display with Charge Routing Both Guest and Group Reservation screens now correctly display the total amount owing by the Guest or Group when Charge Routing rules are in effect.</p>	5.2.100	103057	
<p>Occupancy & Group Allocation Alerts Occupancy and Group Allocation Alerts can now be setup for a single property when using a Maestro Multi Property database.</p>	5.2.100	104861	
<p>Group Occupancy Alerts – Improved Performance This program has been extensively modified to improve performance as follows:</p> <ol style="list-style-type: none"> 1) Alerts must have a group reservation number and can optionally have a building and room type code. If building and room type codes are blank, the block will be checked as a total. If room type is left blank and building code is attached, the block will be checked as the total in the building. The block will be checked during the group dates of stay only. Each day's block is checked independently. 2) An alert will be generated each time the block found is greater than the block last seen by the program. 	5.2.100	101792	



<p>3) As alerts are created, they will be picked up by the interface automatically. 4) When a group departure date is reached, it will be dropped from the alert check automatically. 5) No past dates are checked, only current date and future dates. 6) Emails are sent immediately, if configured to do so. To send email, there must be a FD reply address in the global email setup. To have the alert clerk notified by email, there must be a Trace reply address. 7) This Program runs for all properties using one program. 8) The program can now be stopped using F4 to Exit.</p>			
<p>Soft Check-In – Email Text In previous versions of Maestro, the Email Subject Line for Email Alerts was not correctly showing the correct room number when multiple soft checks were occurring on the same day. The Text within the Email Body was correct. Both the Subject Line and Email Body Text will now report the correct room number associated with the action that prompted the Email or Text to be sent.</p>	5.2.101	104139	
<p>Group Reservation Search Screen – Screen Handling When using the Group Reservations Search Screen, where there is more than one page of Search Results, the Home, End, Page Up and Page Down keys all work as designed to move the user through the screen.</p>	5.2.101	101422	
<p>Advance Deposit Request – With Charge Routing Rules When a Guest Reservation has Charge Routing Rules, the Advance Deposit calculation will now only collect the dollar amount due for charges that are not being routed to the master billing account.</p>	5.2.102	103706	
<p>Additional Names Screen – New Column for Client Profile Number When adding Additional Names to a Guest Reservation, Maestro has added the ability to lookup or create a new client profile and assign the profile as an additional guest name. To create a Client Profile for an additional name, users can use the Create (F6) Key in the Client Code field. Maestro will display a dialogue box which asks “Do You Wish to Create a New Profile?” Users may choose YES to create and then complete a new Client Profile or NO, which will create the Additional Name but not create a Client Profile in Maestro. Users may also use the Look Up (F8) option in the Client Code field to select an existing Client Profile to be associated as an additional name or may key in an existing Client Code number in the Client Code Field.</p>	5.2.102	100640	
<p>Group Allocation Alerts – Room Type Look Up Display The Room Type Code Look Up will now display all room types that have been blocked from the Group Reservation with an Alert. If a Building Code is selected, only the room types within the Building Code will be displayed. If no Building Code is selected, all room types within the Block will display.</p>	5.2.102	106013	
<p>Transfer Charges from Group Master to Group Members – Date Display When using the option to Transfer Charges from a Group Master to a Group Member, the program has been modified to ensure the print date displays as the original charge date and not the transfer date. A new option is available to change this default. If Global System Option #177 is set to Y, the date effective will be the current audit date.</p>	5.2.102	106110	177
<p>3rd Party Activities – Fast Confirmation Look Up The Look up option in the Status Field for Fast Confirmations, via Quick Confirm, now accurately displays all valid Confirmation Status options when keyed in or selected from the list of valid options (F8 Look up).</p>	5.2.103	106432	
<p>Quick & General Availability Chart – Rate Display</p>	5.2.105	106848	

The Quick Availability and General Availability Chart will display all valid rates for the selected Guest Type in Alphabetical order when there is no Rate Priorities setup and the Global Guest Type is not associated with any Rate Types.			
Group Reservation Screen – Sales & Catering Booking Number Display If a Front Desk Group Reservation is associated with a Sales and Catering Booking, the booking number is now displayed on the Group Reservation Screen in the top right hand side. This field is color coded based on the status of the SC booking.	5.2.105	103559	
eConfirmation – Suppressed Rates Tax Display When Rate Types in Maestro are Suppressed, the eConfirmation will ensure that all tax values are shown as a \$0.00 value.	5.2.106	104345	
Email Folio Template – New Configuration Options New fields are now available to be added to the XML Template used for the Email Folio option. The template now includes options to determine where to place the “Folio Number” and “Bill To” information for the folio display.	5.2.099	102836	
Dynamic Package Rate on Sharer Reservation with Step Inventory Ensured that dynamic package components build correctly for sharers with step inventory.	5.2.107	109289	
Rapid Search – Multi-Property The Rapid Room Assignment will now only assign rooms for properties that the clerk has access to. If the clerk has access to more than one property, there is a flag on-screen to ask, if they wish to assign only for the current property or not.	5.2.107	104289	
New Markers to Summarize based on Room in Email Confirmation Room summary markers to correctly report revenue and nights summary based on room. If Global System Option 531 is set to “N”, then the room summary markers ignore rates completely; otherwise, they break on rate type change. Each room is given just a total amount for the sub reservation – all dynamic package pieces are rolled up into the room totals. Step inventory is consolidated, where it can be based on room type, room code and rate type (depending on the system option) changes. Added new markers to give the guest counts based on the face of the reservation.	5.2.107	108288	531
Assignment Chart – Facility Charge Calculates correct Spa charges in Assignment Chart for Facility based on the quantity booked, instead of calculating for quantity 1.	5.2.108	109100	
New Markers for Email Confirmation Youth and Child count can now be reported separately. The following 4 new markers have been added: <em_marker.num_children_no_youth> <em_marker.number_of_youth> <em_marker.rs_num_children_no_youth> <em_marker.rs_number_of_youth>	5.2.108	109432	
Cursor Position Cursor now defaults to ‘Bld’ field within “Offmarket Rooms Report”.	5.2.108.1	107606	
Notes About Text – Number of Lines Increased There was a limit of 1000 lines in the Notes About Text field. This limit has been increased.	5.2.108.2	92701	
Notes About Text – Adding Random Spaces Prevented randomly inserting spaces in Notes About Text.	5.2.108.4	107577	
Creating Company and Group Profile When creating a company or group profile with more than one word, the entire name is	5.2.108.5	111781	

now displayed in the Last Name field. The first word of the name was displayed in the First Name field.			
Housekeeping Service Plan with More than One Service per Shift If a housekeeping service plan with more than one service is setup, all the services are now assigned to the reservation.	5.2.108.8	113202	
Group Search If a group has no rate defined and no inventory assigned in any property it will only be visible to the booking property. Group search will find group reservations from a property, if the group reservation belongs to the logged in property or rooms are blocked or rate type is assigned to the logged in property. If the users want to find group reservations from all the properties, then they need to have authorized function "FD/SAG - Allowed to see all groups when searching" assigned to them. (Also if the Global System Option 450 is set to Y, the group reservation search will find the reservations from the properties to which rate is assigned to. Regardless of authorized function and global system option, group search will find the reservations from properties to which inventory is assigned.)	5.2.108.8	113212	450 & Auth. Func. FD/SAG
Raid Search – Last Names with Spaces Able to search names with space in their last names.	5.2.108.9	114221	
Transportation Information Markers for Email Confirmations Markers are now available to include the transportation information in email confirmation. If the 'P' (Pickup) field is set to Y, then the transportation information will be included in the email confirmation. New form source FDPICKUP has been created for the new markers to produce the result. The following markers are available: reservation_number, flight_date, flight_time, pickup_direction, airport_code, airline_code, flight_number, flight_gate, number_of_persons, guest_name, airport_desc, flight_desc and comments.	5.2.108.10	112973	
Room Summary Markers Start and End date will be reported correctly on room summary markers for reservations rate changes.	5.2.108.11 / 5.2.115	115098	
Resort Fee and Housekeeping Charges on Assignment Chart Added summary total for Resort Fees and Housekeeping Charges within Assignment Chart. Drilldown/F5 is available to view the details. Any taxes payable on these fees should also be included in the tax summary.	5.2.108.11 / 5.2.115	102659	

Front Desk & Guest Services Reporting

Description	Version	Ref #	Opt#
Transportation Report (Guest Reports & from within a Guest Reservation) – Details to Include when run from a Guest Reservation Global System Option # 529 can be set to a Y, to only show the selected guest Transportation Details when the Transportation Report is run from within a specific Guest Reservation. This option will default to an N which will Report all Reservations transportation details for the selected report Date Range regardless of whether the report is run from within a	5.2.102	105834	529



specific Guest Reservation or from the Reports Guest Reports Menu.			
Guest Services Report (Guest Reports) – Now Property Specific In previous versions of Maestro, the Guest Services Report showed details for all properties in a multi property environment. This report now only shows details for the property that the user is logged into when running the report.	5.2.103	105197	
Clerk Reservations & Performance Report (Management Reports) – Number of Nights Calculation This report now correctly calculates and displays the number of nights for Dynamic package reservations.	5.2.103	105953	
Vehicle Report (Guest Reports)– Now Property Specific In previous versions of Maestro, the Vehicle Report showed details for all properties in a multi property environment. This report now only shows details for the property that the user is logged into when running the report. As well as able to toggle properties via Window, Property in report menu selection.	5.2.103	106609	
Arrivals and Departures Chart Report (Management Reports)- Now Property Specific In previous versions of Maestro, the Arrivals and Departures Chart showed details for all properties in a multi property environment. This report now only shows details for the property that the user is logged into when running the report. As well as able to toggle properties via Window, Property in report menu selection.	5.2.104	107144	
Arriving and Reserved Guests (Guest Reports) – Sharer Reservations All Sharer Reservations will now be recorded on this report for the reserved arrival and departure date.	5.2.106	107478	

Rate Management

~No changes in Maestro Version 5.2.099 to 5.2.106~

Yield Management

~No changes in Maestro Version 5.2.099 to 5.2.106~

Housekeeping & Offmarket Room Management

Description	Version	Ref #	Opt#
<p>Housekeeping Charges – Post on Early Check Out Now Available The system can now be configured to post, on early checkout, either all remaining housekeeping charges or the charges for the departure date.</p> <p>This can be configured under FD Maintenance / Setup / Housekeeping Configuration / Option Settings. Under 'Post On Early Checkout' the user can select an option from the following:</p> <p>N = Do No Post Charges Remaining C = Post Departure Day Charges A = Post All Remaining Charges</p> <p>Once setup, Maestro will display a dialogue box which asks the user to select whether the Charges should be Posted. If authorized function of FD FHC is added to Clerk Codes</p>	5.2.099	88793	Auth Funct FD/FHC



or Clerk Groups, only those users will be prompted to determine whether the charges should be posted. All other users without the authorized function will see the charges posted automatically when the Check Out is commenced for a reservation.			
Housekeeping Assignment – Combine Station Option Maestro will not combine Housekeeping Stations for Housekeeping Assignment when the option to Combine Stations is set to an N on screen.	5.2.102	102332	

Timeshare/Condo Management

Description	Version	Ref #	Opt#
Owners Ledger Report – Includes All Owner Types This report now includes all Owner types when the 'Owner Type' field is left blank.	5.2.100	102715	
Owner Check Report – New Report Options The Owner Check Report can now be run with the following criteria: 1) O= By Owner 2) P = By Property	5.2.101	103370	
Owner Statement Printing - with \$0.00 Balance Folios When a user selects to Not Print Statements with a Zero Dollar Balance, they will no longer be included when the Owner Statements are printed.	5.2.105	81051	
Statement for a Single owner Now able to generate a statement for a single owner.	5.2.107	108992	
Check Production – Reuse of Remittance Number Prevented using a remittance number more than once.	5.2.108.4	111389	

Work Order Management

Description	Version	Ref #	Opt#
Work Order Maintenance Billing Defaults Screen – New Column Headers This screen has been redesigned to include all column headers allowing for easier entry of items on screen.	5.2.100	99455	

Spa Services

Description	Version	Ref #	Opt#
Authorized Function – Create Guest Reservation A new authorized function code " CM GR" can now be assigned to Clerk Groups or Codes to control the user's ability to create a Front Desk Guest Reservation from a Spa Service Booking or Spa Package.	5.2.099	79060	Auth Func CM/GR
Service Room Management – Screen Handling Improvements Changes to Spa Service Room Management include new logic to ensure that incomplete records are not created and the Block Reason is displayed correctly in availability screens. A new Verify Program has also been created to allow for the conversion of existing Block Records.	5.2.099	103620	
Spa Dashboard – Trace Message Display The Spa Dashboard now correctly displays Trace Messages and will no longer display Messages that have been deleted.	5.2.100	100908	
Service Booking Entry Screen – Saves Service Group Number on Screen The "Service Booking Entry" screen now retains the service group number either manually keyed or attached via F6 or F8 .	5.2.100	104102	
Service Room Schedule – Checks for Overlapping Dates The Service Room Schedule screen now accurately checks for and notifies the user when overlapping dates are present.	5.2.100	104353	
Spa Settlement Screen – Folio Management The "Spa Charge Settlement" screen now closes a folio when the booking is not linked to a room reservation, the participant is not a member, and the folio has a zero balance.	5.2.101	104671	
Spa Availability Screens – 'Rate' now displays in Booking Details Section Added field of 'Rate' to the Selected Booking Details section on the Services by Day Screen, Provider Booking Screen, Full Day Providers Screen and Full Day Services by Day Screen.	5.2.101	100899	
Service Packages – Room Defaults and Default Provider Assignment The "Service Package Booking" screen will now behave correctly when selecting rooms & providers for the individual service components of a package. Default rooms chosen will assign the default provider, based on skills, and schedules.	5.2.102	102982	
Spa Client Profile – Defaults during Guest Reservation Creation When a Guest room Reservation is made from within a Spa Booking, Maestro will now attach the Client Profile assigned within the Service Booking to the Guest room Reservation.	5.2.102	106012	
Provider Default Schedule – Screen Improvements and Conflict Notification The Provider Default Schedule Screen now displays the following information when changing Provider Schedules: 1) Colour Legend Added to show RED when the Room Schedule is greater than the	5.2.103	100904	519



<p>Provider Schedule and to show a USER DEFINED colour that will show then the Room Schedule is less than the Provider Schedule.</p> <p>2) Display of a dialogue box notifying the user if they attempt to modify a provider schedule, with a default room assigned, if the default room is already assigned at the same time for a different provider. (*)</p> <p>3) Notification when a user attempts to change the hours assigned to a default room, when the default room is already assigned to a different provider. (*)</p> <p>(*) = Global System option #519 must be set to a Y to show conflicts based on Color Legend. If set to N, no color will display.</p>			
<p>Multiple Station Rooms – Provider Assignment When using the Quick Book Feature from the Full Day Services by Day Screen or the Services by Day Screen, Maestro no longer automatically populates the same provider selected on the first booking when making subsequent bookings for the second or third station. Default Providers assigned to stations will be used.</p>	5.2.104	100971	
<p>Services Gratuities Screen – Manual Gratuity Postings Fixes were made to the Service Gratuity screen to automatically post any additional gratuities keyed in without having to type in a folio number.</p>	5.2.105	107894	
<p>AR Account Creation – New Authorized Function A new Authorized Function (CM 14) now controls whether users can create new AR accounts directly from a Spa Booking. Users without this Authorized Function are able to Look up and assign Existing AR accounts only.</p>	5.2.105	107896	Auth Funct CM/14
<p>Checking out to A/R Account Checking out spa bookings to inactive A/R account is now prevented. Check-out is only allowed to active A/R account.</p>	5.2.107	108580	108872
<p>Assigning Default Provider When default providers are assigned to service rooms, correctly assign the default provider for Station 1 and Station 2. When default provider is not assigned to service rooms, first and second provider will be assigned based on priority and skill. Prevented changing the station number when a provider has been update.</p>	5.2.108	107224	
<p>Service Group Booking List - Check-out Checking-out a Service Group via Service Group Booking List screen using check-out button now ensures posting the charges before check-out is completed.</p>	5.2.108	108872	
<p>Folio Source for Owners Spa programs now allow folio source for Owners and do not display message: "Unknown folio source module".</p>	5.2.108	109094	
<p>Posting charges to Checked-out Spa Package and Service Group When a charge is posted to a checked-out Package or a Service Group booking, the Spa Settlement screen is now displayed to process payment.</p>	5.2.108	109109	
<p>Package Booking for Owner and Member Package booking is now allowed to Owners and Members without selecting an active A/R account.</p>	5.2.108	109543	
<p>Service Group Booking – Batch check-in Checking-in all bookings of a Service Booking and Exit/F4 no longer check-out the bookings in error. Prevented Settlement screen to appear twice. Prevented checking out a booking when selecting EXIT button.</p>	5.2.108.2	110560	

Membership

Description	Version	Ref #	Opt#
Member Aging Report – Posting Date vs Folio Creation Date The "Member Aging Report" now checks the dates of Folio Postings and does not use the Folio Creation Date when running this report when the Member System Option For Age by Effective Date is set = P.	5.2.101	80267	

Alternate Inventory

~No changes in Maestro Version 5.2.099 to 5.2.106~

Facilities Management

~No changes in Maestro Version 5.2.099 to 5.2.106~

Shuttle Management

~No changes in Maestro Version 5.2.099 to 5.2.106~

Retail Point of Sale

Description	Version	Ref #	Opt#
Receipt Printing – Foreign Currency The POS Receipt now correctly displays payments (full and split amounts) made in valid Foreign Currencies.	5.2.099	103647	
Room Charge Posting – Building Code Field Maestro no longer displays a Building Code of "ZZZ" when using Retail POS in a Single Property Environment. This field will now display with a blank building code.	5.2.105	107954	
Gift Card Purchase – Double the amount When processing Gift Card purchase through Retail Point Of Sale, doubled the purchase amount. This issue has been corrected.	5.2.107	97085	
POS Commission on POS Entry Screen POS Entry and Settlement screens now process the charges and commission properly.	5.2.108.4	111611	
Gift Card Purchase When selling a gift card in Retail Point of Sales, an option to register the gift card is being offered. If the user selects No to register the purchased amount was doubled. This issue has now been corrected. Disabled "Load Cash", "History" and "Replace" when selling gift card from Point of Sales.	5.2.108.5	111623	
Cancelling a Sale A sale of item can now be cancelled through the POS Settlement screen. This is to assist in case the credit card provided for payment was declined.	5.2.108.11 / 5.2.115	113829	

Sales & Catering

Description	Version	Ref #	Opt#
<p>Auditing Bookings and/or Event – New Option to allow Audit Before End of Day A new screen option in the Sales & Catering Maintenance CASE Global Setup Screen allows users to enter in a default number of days prior to an Event starting, that the audit for the Booking event can be started. This allows the user to Audit the Event in advance of the Event End Time for all events within the Default Number of days entered in the Setup Screen. While the Booking and Event can be Audited, the Event and Booking cannot be posted until the Event End Time has passed.</p>	5.2.101	103541	
<p>Function Room Management – Sharable Rooms A new option has been added to the “Allow Waitlist” Field within the Function Room Management screen in Maintenance. User’s now have the option to allow a function room to be a shared space, or able to be waitlisted. When this field is set to an “S”, the Function Room is considered “Sharable” (* note room cannot be both shareable and waitlisted). When a Function Room is marked as “Sharable”, this allows multiple bookings to use a single room in the same time frame, but maintaining an overall maximum capacity for the entire space. The following guidelines are used for this feature:</p> <ol style="list-style-type: none"> 1) The first booking to book the Function room determines the function and setup, and thus the total space capacity based on the selection. 2) Subsequent bookings sharing this room must have the same function and setup codes as the first booking. 3) When changing Guarantee Counts on the Booking, Maestro verifies that the new counts for total capacity are allowed within the Shared Room. 	5.2.101	103545	
<p>BEO – Can Now Display Table Reservation & Spa Booking Information The BEO can now display Spa Reservations and Table Reservations in Maestro, booked for the Group Master or by Group Guest Reservations associated to the Group Master. Global System Option 526 must be set to a Y to display these details.</p>	5.2.103	103527	526
<p>BEO Status – Now Displays on Screen and on BEO A new field has been added to allow users to indicate a current internal status of the BEO, as defined by the property. This status displays on the Booking and Event Screens as follows:</p> <ol style="list-style-type: none"> 1) NEW – No BEO has been issued and has only been viewed internally 2) ISSUED – BEO has been generated through Maestro 3) REVISED – A change has been made to details for the BEO and the BEO has been revised 4) DISTRIB – The BEO has been generated using the Batch BEO by Date Option. <p>The current status of the BEO can also be configured to print directly on the BEO. The Status that is printed is setup in the CASE Global Maintenance within Sales & Catering Maintenance. A new Window Menu Option for BEO Status Setup allows the users to enter the words that will print on the BEO for the following status:</p> <ol style="list-style-type: none"> 1) NEW BEO – BEO will display “ISSUED” when the BEO has been printed 2) REPRINT BEO – BEO will display “REPRINT” when the BEO has been reprinted 3) REVISED BEO – BEO will display “REVISED” when the BEO has been revised and reprinted 	5.2.103	103529	



<p>4) DISTRIBUTED BEO –BEO will display “DISTRIB” when the BEO has been generated using the Batch BEO by Date option.</p> <p>NOTE: A new BEO must be provided by Northwind if you wish to use this feature. Please contact Support for assistance.</p> <p>To assist with this new Feature, Booking Traces can also be configured to be generated when a BEO is created, revised or distributed. User created Trace Codes for each BEO Status can be created and linked to the appropriate BEO Status Trace Code Field in the CASE Global Maintenance within Sales & Catering Maintenance.</p> <p>Booking Traces for the BEO Status Changes have been modified to ensure accurate information in an Easy to Read Format.</p>			
<p>Sales & Catering Dashboard – Trace Messages Preview</p> <p>When displaying the traces from the “More Messages” button on the dashboard, a preview of the message will now display at the bottom of the screen.</p> <p>From this screen, the user can use the ENTER Key or Double Click on the Done Field to prompt Maestro to ask the user to Mark the Trace as Done and update the Trace as required.</p>	5.2.103	103558	
<p>Contact Trace Management – Screen Handling</p> <p>The creation process for Contact Traces been enhanced to ensure the following:</p> <ol style="list-style-type: none"> 1) Overtyping of the Date of Creation Field 2) Trace Detail Screen now automatically displays the Message Subject in the text box. 	5.2.104	79903	
<p>Food & Beverage Codes</p> <p>When creating a food and beverage code with a Description, the Description of the code is now copied into the food and beverage Text automatically.</p>	5.2.104	86609	
<p>Change Notification - Can Now Notify Clerk Groups</p> <p>The Change Notification feature can now be configured to send Trace Notifications to a selected Clerk Group in addition to a specific Clerk Code.</p>	5.2.104	103547	
<p>Cross Reference Tables to Front Desk</p> <p>Two new cross reference tables have been added to allow the user to reference Front Desk setup and link this setup to Sales & Catering Setup for reporting. Both Cross Reference Tables are located under the ‘Translate’ Menu in Sales & Catering Maintenance.</p> <ol style="list-style-type: none"> 1) Source and SubSource of Business Cross Reference Table allows for linking S&C Sources of Business, to a Source and Sub Source of Business configured in Front Desk. When the S&C Booking Source of Business is populated on an SC Booking, this will auto populate the linked Source and Sub Source of Business on the Group Master. 2) Market Segment to Guest Type and Group Type Cross Reference table allows for linking S&C Market Segment codes to specific FD Guest Types and Group Types. When an S&C Booking is created with a Market Segment, the linked Guest Type and Group Type will auto default to the FD Group Master Reservation. 	5.2.104	103356	
<p>Inquiry Turnaway – Now Captures Turnaway Text</p> <p>When an Inquiry is “Turned Away” in Maestro using the Turnaway Reason, a dialogue box now automatically displays once the Turnaway Reason is selected, allowing the user to enter in additional text about the reason for the Turnaway.</p> <p>Turnaway text now displays and can be accessed from a new Turnaway Text Drill Down option on screen.</p>	5.2.105	103543	
<p>Booking Management – New User Configurable Booking Status</p> <p>In addition to the standard Booking Status in Maestro, one extra status can now be</p>	5.2.105	103551	



<p>configured to be used within Sales & Catering. The new Status is configured within the CASE Global Setup Screen in Sales & Catering Maintenance. A new option under the Window Menu called “Alternate Status Setup” allows the user to do the following for new status:</p> <ol style="list-style-type: none"> 1) ALT STATUS – The Two Character code that will be used on Bookings to trigger this status 2) STATUS DESCRIPTION – The Description that will appear on screen and on reports for this new status 3) NEXT STATUS – Select the next status that would follow the user configured status using the Look Up option 4) REPORTING STATUS – Using the Look Up Option, select the status that should be used for reporting on Bookings using this new status 5) STATUS CHARACTER – Enter a one character display character to be used on Availability Charts 6) ATTRIBUTE VALUE – Using the Look Up Option, select a valid color to be assigned for onscreen display when showing the new Booking Status 			
<p>Day View Screen – Updating Event Times When updating times on the Single Day View Screen for Subevents, Maestro now correctly updates the Subevent times on the event screen if the times are valid and available.</p>	5.2.105	105170	
<p>Description of Distributed BEO On-screen description of the distributed BEO is corrected.</p>	5.2.107	108616	

Sales & Catering Reporting

~No changes in Maestro Version 5.2.099 to 5.2.106~

Loyalty Program Management

~No changes in Maestro Version 5.2.099 to 5.2.106~

Table Reservations

~No changes in Maestro Version 5.2.099 to 5.2.106~

Crystal Reporting

~No changes in Maestro Version 5.2.099 to 5.2.106~

ResWave

Description	Version	Ref #	Opt#
Spa Booking via ResWave – Default Guest Type ResWave now uses the Default Spa Guest Type based on setup when a new Spa booking is received online.	5.2.101	105634	
Other Charge Handling – Two Rate Periods during Dates of Stay ResWave now properly displays and processes charges associated with any assigned Other Charges when the guest stay dates span two rate periods with different rate amounts.	5.2.102	105835	
Advance Deposit Controls – Error Handling Controls have been added to ResWave to accept and report on declined credit cards when processing Advance Deposits. A new system option with the ResWave Setup Screen called “Permit Res with AD Error” has been created to allow users to determine if they wish to continue to process the reservation when an advance deposit has been declined on the reservation credit card. If this option is set to a Y, the reservation will still be created with an activity record of the failed deposit. If this option is set to an N, the reservation will not be made and the guest will be notified during the booking process. A new report has been created to report on all ResWave reservations with declined credit card when the system option is set to Y. This report can be run from Front Desk Reports Credit Reports ResWave AD Incomplete Report.	5.2.104	105314	
Room Type Group Code Display Maestro now correctly displays all room types that are associated with a specific Room Type Group Code for each specific Group Master Reservation and for Group Members.	5.2.105	108111	
Minimum Length of Stay Message Reswave now returning correct message for Minimum Length Of Stay. Incorrect message ID was passed on in the earlier version.	5.2.107	109119	
Upload Configuration Changes Created a new option in Front Desk Maintenance to allow a user friendly way to upload configuration changes to ResWave. The upload log entries can be viewed and purged from Web Reservation/Spa Setup Window View Upload Log.	5.2.108	109592	

GDS

~No changes in Maestro Version 5.2.099 to 5.2.106~

Mobile & Self Serve

~No changes in Maestro Version 5.2.099 to 5.2.106~

Interfaces

Description	Version	Ref #	Opt#
<p>Kiosk Interface – New Features</p> <p>The following new features are now supported with the Kiosk Interface:</p> <ol style="list-style-type: none"> 1) Ability to change assigned rooms within the assigned room type 2) Ability to change assigned rooms within a different room type 3) Guest Messages associated with the Maestro Guest Reservation will now display on screen 	5.2.099	52443	
<p>Konami Interface – Manual Rating Call for Earned Points</p> <p>Use the new manual rating call for the Konami interface allowing the user to manually enter earned points. This will require an “Asset Number” to be setup for each machine in the maintenance system, and to indicate in the casino interface setup that manual ratings should be used, otherwise Maestro will calculate and post earned points directly into Konami.</p>	5.2.099	96624	
<p>Delphi Interface – Shoulder Dates for Multiple Room Types</p> <p>The Delphi interface now sends all available Shoulder Date Rates for a Group Reservation when there is more than one room type associated with the group and the Shoulder Dates.</p>	5.2.099	104240	
<p>TargetNet Interface – Updated Block Message</p> <p>In past versions, the TargetNet interface only sent group block messages during the update for today and future dates. This interface now sends all days of inventory for both the updated group block changes and associated messages.</p>	5.2.099	104243	
<p>Delphi Interface – Rate creation for group longer than 7 days</p> <p>If a group is staying longer than 7 days, all rates sent for all days via the interface are now correct.</p>	5.2.099	104577	
<p>TargetNet Interface – Availability Message Handling</p> <p>Availability Messages are now sent in 1 month sections for easier interface management.</p>	5.2.102	106004	
<p>Kiosk Interface – New Features</p> <p>The following new features are now supported with the Kiosk Interface:</p> <ol style="list-style-type: none"> 1) Ability to add or delete an assigned Service Code on a Guest Reservation 2) Ability to check in reservations with multiple pieces of inventory as long as there is at least one piece of inventory for the arrival date. 3) Ability to add or delete Other Charges on a Guest Reservation 	5.2.103	106358	
<p>Delphi Interface – Time Out No Longer Occurs on Large Bookings</p> <p>The interface will now remain active while processing all large group bookings. If another message is received while this processing is occurring, the message will be held and processed once the large group has been completed.</p>	5.2.103	105903	
<p>Delphi Interface – Creating Travel Agency records</p> <p>In certain cases, Maestro was creating a new Travel Agency Record when a change was made to the existing Travel Agency assigned in Delphi. Maestro now uses the current profile and updates as required.</p>	5.2.103	106453	

Night Audit & Balancing

~No changes in Maestro Version 5.2.099 to 5.2.106~

Front Office Management Reporting

~No changes in Maestro Version 5.2.099 to 5.2.106~

Analytics

~No changes in Maestro Version 5.2.099 to 5.2.106~

Accounts Receivable

~No changes in Maestro Version 5.2.099 to 5.2.106~

Tour Operator Management

~No changes in Maestro Version 5.2.099 to 5.2.106~

Gift Card Management

~No changes in Maestro Version 5.2.099 to 5.2.106~

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